

CIA Sport and Recreation COVID Safety Plan: Phase FOUR

Premises Details

Premises name:	Cockburn Ice Arena	Prepared by:	Julie Tresham
Type of premises:	Sport & Recreation / Food and Licensed Venues	Position title:	HR Manager
Street Address:	401 Progress Drv, BibraLake WA 6163	Completion date:	25-June-2020
Contact Number:	0411 336 007	Revision date:	16-July-2020
Email:	hr@cockburnicearena.com.au		

1. Physical and social distancing

Maximum occupancy

Cockburn Ice Arena reestablish sport and dining activities in a careful and methodical manner to optimise community safety. All staff and patrons must follow directions of the Local Public Health Authorities.

Cockburn Ice Arena (CIA) increased premise capacity on 27-June-2020, maintaining a strict limit of a minimum of 2sqm per person (excluding staff). Venue capacity during Phase 4 is as follows:

MySKATE pro shop: Maximum 50 persons at any one time

Upstairs dance studio: Maximum 50 persons at any one time.

Rink 1: Maximum 1260 persons at any one time.

Frostbite Café: Maximum 180 persons at any one time.

Cabin 401 Bar & Grill: Maximum of 186 persons are permitted in at any one time

Rink 2: Maximum of 1166 persons are permitted inside at any one time.

Physical and social distancing

CIA mandates physical distancing/social distancing as one of the most effective methods of reducing the spread of virus. Changes to our processes encourage social distancing. We require all attendees to maintain 1.5 metre separation between people who are not from the same household and maintain a minimum of 2sqm per person. Nominated Hygiene Officers are rostered on each shift to ensure one person on the work floor is responsible for keeping everyone the required 1.5mtr distance apart, and to supervise and guide on the principles of safe COVID-19 practices. Abundant social distancing and signage is displayed.

1.5m social distancing floor marks are outside entrances, in each foyer and pay/order station to ensure queues adhere to guidelines.

Traffic ingress and egress floor signage provides direction and Queue Management Systems are in place to ensure social distancing practices.

A 'Get in, train and get out' strategy exists for ice sport participants.

Reconfigured venue layout in Restaurant and Café maintain a 1.5m distance between each table of different groups of patrons. The restaurant is designed as 50% seated service and 50% table service. Staggered booking practices are in place.

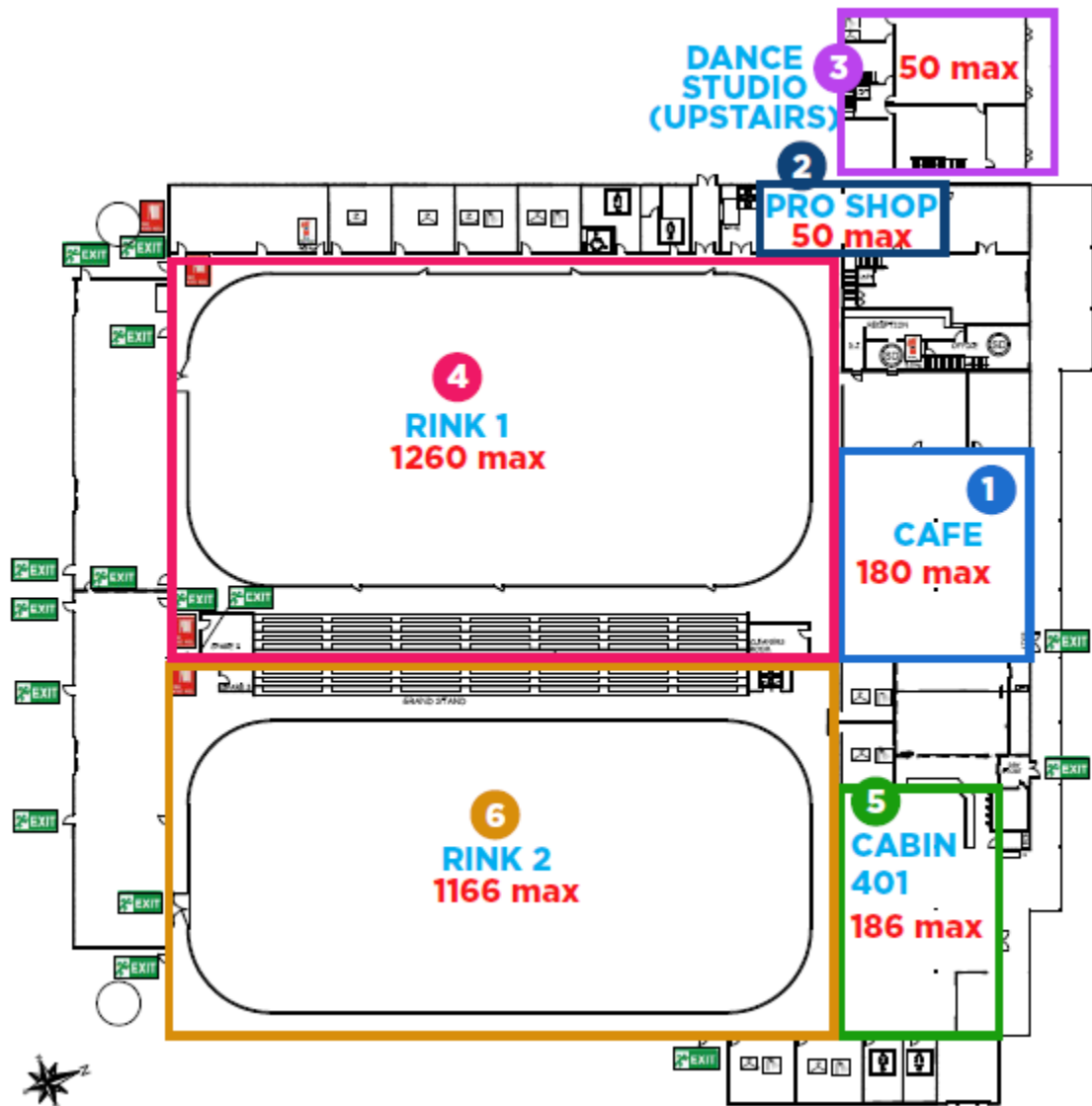
VENUE CAPACITY: PHASE FOUR



Venue capacity during Phase 4

EFFECTIVE 27 JUNE 2020

1. A maximum of 180 persons are permitted in Frostbite Cafe at any one time.
2. A maximum of 50 persons are permitted in mySKATE pro shop at any one time.
3. A maximum of 50 persons are permitted in the upstairs dance studio at any one time.
4. Rink1 can contain a maximum of 1260 persons at any one time.
5. A maximum of 186 persons are permitted in Cabin 401 Bar & Grill at any one time.
6. A maximum of 1166 persons are permitted inside Rink 2 at any one time.



2. Hygiene

Hygiene and infection control preventative measures

Enhanced hygiene reduces disease transmission.

All must:

- Sanitise upon entering the building
- No physical greetings such as handshakes, and minimise all unnecessary contact with others
- Maintain a social distance of 2 square metres per person and 1.5 metres between people
- Perform hand hygiene frequently
- Avoid touching eyes, nose and mouth
- Practice respiratory hygiene by sneezing/cough into flexed elbow/tissue, immediately dispose of tissue
- Stay at home if unwell. If you develop symptoms seek medical advice
- Stay up to date with the latest advice

Employee responsibilities:

- Wear PPE where practicable
- Frequently clean and disinfection workspaces, particularly surfaces/objects that are frequently touched
- Disinfect shared equipment between use. Specifically, rental skates, helmets and skating aids.
- Identify and report risks to work health and safety to your supervisor
- Ensure others are implementing appropriate physical distancing

Ice sport participants must:

- Apply personal hygiene measures including hand hygiene regularly, plus strictly pre and post training.
- Shared equipment for Ice Sports is rare, however if this occurs it must be cleaned in between use.

Routine cleaning and disinfection principles for COVID-19

A combination of cleaning and disinfection will be most effective in removing the COVID-19 virus. Frequent cleaning and disinfection procedures are adhered to (at minimum daily), including hourly disinfection of high-touch areas as a minimum with Viraclean surface disinfectant which is proven effective against a broad range of bacteria including Influenza virus and Coronaviruses including SARS-CoV-2 (COVID-19).

Cockburn Ice Arena complete an enhanced cleaning procedure that decontaminates an area following suspected COVID-19 case with an infectious/communicable disease. Infectious cleaning requires both thorough cleaning and disinfection for environmental decontamination.

Food handling hygiene

Cutlery trays are provided by service staff to tables to avoid the risk of contamination and limit any unnecessary shared surface touching. Patrons must sanitise pre and post contact with surfaces and equipment.

Promotion of cashless payments.

3. Staff training and education

Emergency Response Plan to COVID-19

Cockburn Ice Arena was early to adopt an Emergency Response Plan prior to any mandated closure. Through this plan, CIA communicated to its workforce the significant risk the novel coronavirus outbreak represents, and the potential to cause high levels of morbidity and mortality in Australia.

The plan educated the workforce on the common signs of infection, in addition to the venue displaying signage to continue to educate and prevent the spread of infection.

The document included an action plan to reduce the impacts and consequences of any pandemic outbreak on the business, on workplace participants, and our skating and dining community. The plan clearly conveyed the employees WHS obligations to minimise the risk of COVID-19 in the workplace.

The Cockburn Ice Arena website hosts a page dedicated as a 'COVID-19 Update' to inform patrons that 'if you have flu-like symptoms seek medical advice. Call ahead if going to the doctor. If you need to enter quarantine because of the health and safety risk you may pose on our venue, please contact us immediately'. This instructive page continues to be updated and is a resource for our patrons.

During stand down employees were regularly kept up-to-date via CIA's facebook staff updates page.

Following stand-down of employees (prior to staff being rostered on) WHS obligations were re-communicated and staff were directed to ensure that they understood their WHS responsibilities. Rostered staff have completed the mandatory COVID-19 Tier One Hygiene course, with Managers and Supervisors completing Tier Two Hygiene Officer course and recorded as completed on our HR Information System.

Auxiliary e-learning was also mandated for completion by all rostered staff which includes hygiene training in hospitality settings including food handler hygiene and dine-in/takeaway/delivery. Training records are kept.

Staff Notice boards have been converted into 'Covid-19 Safety Plan' communication boards with information to remind staff of their training. Cockburn Ice Arena promotes Government and Public Health Authorities education materials, resources and publications to continue to educate.

Benefits of annual Fluvax promotion has been campaigned within the workforce.

Comprehensive training is provided to all staff required to complete regular cleaning to ensure adherence to cleaning protocols to prevent the spread of infection, as well as proper use and storage of chemicals.

Education of community sport members

Cockburn Ice expand the training and education to include ongoing education of our community sport members about COVID-19 risk mitigation strategies to promote and set expectations for the required behaviours prior to recommencing activities. This includes awareness of self-monitoring of respiratory symptoms (even if mild), (e.g. regular and thorough handwashing, covering mouth and nose with a tissue or sleeve during coughing/sneezing). Cockburn Ice Arena promotes a COVID-Secure Premise and requests that staff or patrons do not enter the venue if experiencing common signs of infection.

4. Compliance

4. Compliance

- I am aware that in addition to the legal obligations arising from the Emergency Management Act 2005 and the Directions made under that Act, I must continue to comply with relevant existing legislation and regulations, including WorkSafe legislation.

Yes No

Comments:

5. Response Planning

Cockburn Ice Arena manages all hazards within an ongoing cycle of activities in the four areas of:

Prevention, **P**reparedness, **R**esponse, and **R**ecovery.

The company will monitor and investigate outbreaks as they occur to respond promptly and effectively to minimise any Novel Coronavirus outbreak impact. However, in an environment of community transmission of COVID-19, any individual with respiratory symptoms should be considered a possible case of COVID-19.

It is important that a structured monitoring process is in place to ensure early detection of illness. Cockburn Ice Arena has developed a clear protocol for managing unwell staff or patron.

Prevent and Monitor

- Staff ongoingly educated regarding early reporting of respiratory symptoms.
- Cockburn Ice Arena promotes a COVID-Secure Premise and requests that staff or patrons do not enter the venue if experiencing common signs of infection.
- Anyone who is unwell should use a cautious approach and be referred to seek medical advice.
- If unsure about symptoms, or to obtain advice on whether to seek medical help or get tested, refer to the healthdirect Coronavirus (COVID-19) Symptom Checker <https://www.health.gov.au/resources/apps-and-tools/healthdirect-coronavirus-covid-19-symptom-checker>
- Follow up reported symptoms by appointed CIA personnel.
- At all times Cockburn Ice Arena ready to respond and adhere to the directives of Public Health Authorities.
- CIA recommend staff and patrons download the Government COVID-19 contact tracing app COVIDSafe

Suspected COVID-19 case

Quarantine protection measures

Any potential COVID-19 case must self-isolate until COVID-19 has been excluded, and they have been medically cleared by a doctor to return. Isolation of close contacts will be a decision for medical staff, based on case specific details

Employees and Patrons must:

Report any common signs and symptoms of COVID-19 or any interaction with close cases or coronavirus-related concerns immediately to the leadership team. An employee or patron may be required to enter quarantine for 14-days because of the workplace health and safety risk they may pose.

Infectious clean measures

Cockburn Ice Arena must complete an enhanced cleaning procedure that decontaminates an area following suspected COVID-19 case with an infectious/communicable disease. Infectious cleaning requires both thorough cleaning and disinfection for environmental decontamination.

Cleaning must be followed by or combined with the use of Viraclean surface disinfectant which is proven effective against a broad range of bacteria including Influenza virus and Coronaviruses including SARS-CoV-2 (COVID-19). Cleaning must be conducted with the use of all required PPE – surgical mask, protective eyewear and gloves. All surfaces must be cleaned and floors mopped. Once completed, staff must remove PPE and perform hand hygiene and replace with new PPE. All cleaning equipment must be appropriately cleaned and returned it to the cleaners' room or storage area. Discard any waste and perform hand hygiene

CIA Infectious clean measures

Clean frequently touched environment with combined detergent and disinfectant



Suspected COVID-19 case



Complete Infectious clean

Confirmed COVID-19 case



Complete Infectious clean

Clean frequently touched environment with combined detergent and disinfectant

Confirmed COVID-19 case

1. Keep others away from the person

If the person has serious symptoms such as difficulty breathing, call 000 for urgent medical help. Otherwise, you must take steps to prevent the person from potentially spreading the virus by keeping others away from the person. The measures taken must be reasonable.

2. Seek advice and assess the risks

To determine if it is reasonable to suspect the person may have COVID-19, talk to the person about your concerns and seek government health advice where necessary. Any member or participant who appears unwell should be requested to leave or to isolate away from the group or class as appropriate. People under 18 should not be left alone. Return to the group should only occur following medical advice.

3. Transport

Ensure the person has safe transport home, to a location they can isolate, or to a medical facility if necessary.

4. Clean and disinfect

Close off the affected areas and do not let others use or enter until cleaned and disinfected as per infectious clean measures. Open outside doors and windows if possible to increase air flow.

5. Assisting public health to identify close contacts

COVID-19 is a notifiable disease and Local Public Health Authorities must be informed. Notify the state public health unit by contacting the COVID-19 Public Hotline 24/7 on 1800 020 080. The state public health unit may ask for attendance records to identify close contacts of a confirmed COVID-19 case so that they can contact them and provide them with instructions, for example, in relation to quarantine requirements. Public health officers have a range of powers that require you to provide information including personal information.

In the meantime, for the purposes of undertaking a workplace risk assessment consider who the affected person may have had recent close contact with.

Review risk assessment

If there is concern about the risk of staff being exposed to the virus at work, a risk assessment should be carried out with reference to the latest information available. Continue to promote prevention and control strategies appropriate to the workplace, in consultation with their staff, and ensure that all staff are aware of and follow these strategies.

Regularly review your COVID-19 risk management controls, and assess and decide whether any changes or additional control measures are required.

Returning after recovery from COVID-19

Employees and Patrons must provide medical clearance from their doctor advising that they no longer pose any infection risk to their community and have sufficiently recovered to safely return.



Sport and Recreation



Premises name

Cockburn Ice Arena

COVID Safety Plan Certificate: Sport and Recreation

Welcome.

**We can accommodate
to maintain the WA Government's safety measures**

Number:

2706

(Excludes Cabin 401. See Map)

patrons and agree



2sqm per person



**Frequent cleaning
and disinfection**

**We're doing our part to help keep you safe.
Please respect the rules and our staff.**

We're all in this *together.*

Prepared by:

Julie-Rene Tresham

Date:

26-June-2020

Cockburn Ice Arena

186

For Cabin 401 Bar & Grill

**We're doing our part to help keep you safe.
Please respect the rules and our staff.**

We're all in this *together.*

Prepared by:

Julie-Rene Tresham

Date

26-June-2020